# Manual Return

If there's no Internet, you can manually return the license in offline mode.

**STEPS:**

1. Click **Manual Return** on the Return ZWCAD 2018 License page to display the prompt drop-down page, and then enter the Current License Code.



1. Click **Generate** text link according to the prompt and specify a path that you want to save the return request file in the pop-up **Save** **as** dialog box.
2. Login <http://www.zwsoft.com/en/license> to obtain a response file.

**STEPS:**

1. Fill in the blank with your activation ID and personal information. Then click **Submit**.



1. Select the **Manage** **Licenses** tabs.



1. Check the product and click **Manual** **Return**.



1. Click **Browse** to import the activation request file generated on step 2, and then click **Submit**.



1. Display the Activation ID information, save your response file by clicking **Save To File**, and then exit the ZWCAD Self-Service Activation Platform.



1. Click **Locate** text link according to the prompt, import your response file obtained on Step 2 in the Locate Response XML File dialog box, and then click **OK**.



1. If you click OK in the following dialog box, the license will be successfully returned.

